

# CUSTOM VIDEO TRAINING SOLUTION

We offer product and service training for engineers, system administrators, sales executives, sales engineers, and end-users. Our training experts work closely with your team in the course development process.



## AVAILABLE COURSES

- Express Nuovo Cisco BroadWorks administration
- Web Portal Standard Feature Set
- Web Portal and Call Manager Premium Feature Set
- Assistant Toolbar – Residential and Enterprise
- Communicator Soft Client
- Receptionist Application
- Call Center Agent and Supervisor
- Group Provisioning – Auto Attendant, Hunt Group, Trunking, Unified Messaging
- Pre-Sales Demonstration – Giving the Perfect Demo
- IP Phones and Analog Telephone Adapters

## OVERVIEW

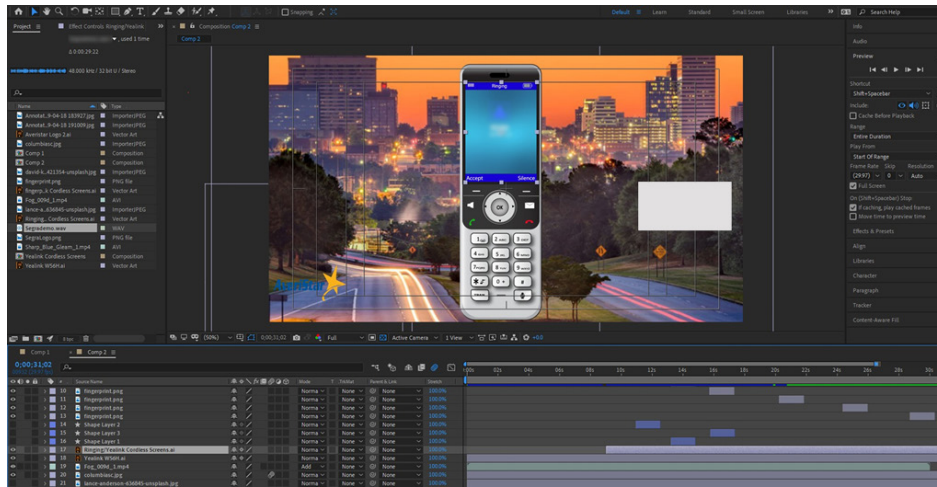
At AveriStar, education is a priority and we strive to bend the learning curve in order to deliver instant access to end-user training, when and where it's needed, on any device. Our experience as a leader in both standard and customized course development, classroom instruction, and hosted video education in the unified communications space comes from having trained hundreds of customers over the years.

Multimedia training from AveriStar enables owners of the Cisco BroadWorks hosted VoIP platform to train both employees and customers on all applications. The training courses are branded, individually produced, and customized according to platform and specific feature sets. Equipped with an interactive Table of Contents, viewers can decide whether to go straight to a specific feature or watch the video in its entirety to learn about application functions or device use.

Available as stand-alone videos or integrated into your website, our multimedia courses are ideal for pre and post-sales, and greatly reduce employee travel expenses and support costs.

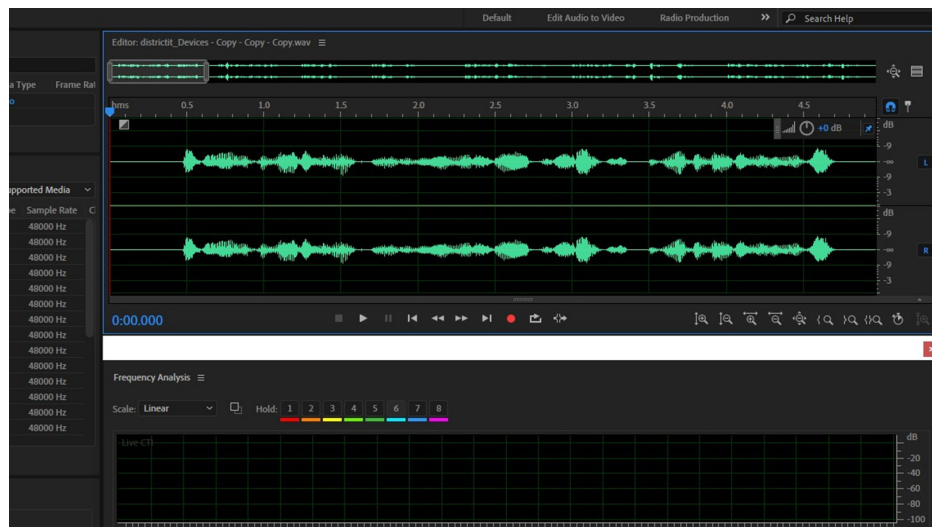
## Individual videos are created using motion graphics design

Backgrounds can include local pictures, moving images, detail text, stop motion and zoom FX that make for an enhanced viewing / learning experience.



## Custom professionally recorded audio

Quality and tone will transfer to your products and services and help to reinforce your message. Sounds give videos realism. It is important to reinforce these actions with the sounds that people are used to hearing. Ask us for more information on how sound can have an impact on your training.



Help videos not only standardize training and reduce service costs, they offer an opportunity to enhance the user experience and market add-on services naturally. Let us show you how.

**To learn more about training or other services and solutions from Averistar, speak with a Sales Representative at 704-992-7701 or visit [www.averistar.com](http://www.averistar.com).**